Community Collaboration for Children’s Success

South San Francisco

Neighborhood Action Plan 2019-2024

Executive Summary

Artists: Emerging Leaders Program at South San Francisco High School, 2013.
Initiative Overview In South San Francisco

The Community Collaboration for Children’s Success (CCCS) initiative is a multi-agency San Mateo County approach to addressing the geographic concentration of large numbers of young people in County systems such as Juvenile Probation, the Human Services Agency’s Division of Children & Families Services, and Behavioral Health and Recovery Services. CCCS focuses community planning efforts in four neighborhoods to recognize and address each community’s needs while building on existing assets. The initiative’s long-term goals are to achieve better outcomes for children and youth and help prevent the circumstances that lead to system involvement for young people.

Four neighborhoods were selected to develop neighborhood action plans for the CCCS initiative and were identified because they have both high youth need and high capacity for deep community engagement and participation. A Youth Need Index and Youth Planning Readiness Index were calculated using agency and community data. To learn more, please visit www.GetHealthySMC.org/CCCS-data. The four neighborhoods that were identified were within North Fair Oaks/Redwood City, South San Francisco, East Palo Alto, and Daly City.

The area in South San Francisco that was identified is in purple in the map below, while the dotted line shows the approximate boundary for the CCCS focus area in SSF. Outreach and engagement efforts were conducted with community members who live, work or go to school within the dotted line, with a focus on community members from the purple area. Between May and December of 2018, a broad group of stakeholders in SSF met and reflected on community input to identify neighborhood issues, assets and strategies for the area to support children’s success.
South San Francisco Planning Process

The planning process consisted of four main steps: 1) convening the SSF community, 2) gathering community input from residents of the SSF neighborhood, 3) prioritizing strategies for the Action Plan, and 4) developing the Action Plan. This process took place between May of 2018 and February of 2019, and was focused on identifying goals, community strengths and issues, and prioritizing strategies.

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<tr>
<th>Step</th>
<th>Description</th>
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<tr>
<td>1. Convene community</td>
<td>May-December 2018</td>
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<td>2. Gather input</td>
<td>August-October 2018</td>
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<td>3. Prioritize strategies</td>
<td>October-December 2018</td>
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<td>4. Finalize neighborhood action plan</td>
<td>December 2019-February 2019</td>
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In SSF, we gathered community input from about 236 community members:

- 3 Tell Us sessions (small group conversations) with 22 parents/caregivers and 10 youth.
- Surveys were completed by 149 parents/caregivers and 46 youth, and
- 2 Dream Walls (posters with key questions in English, Spanish, Tagalog, and Chinese on which community members could write or draw responses) with at least 9 adult respondents.

The local CCCS Planning Process included meeting participation from 65 community members:

- 4 SSF Neighborhood Leadership Group (NLG) meetings: Approximately 65 SSF community members and stakeholders (unduplicated) participated in 4 meetings. These community members represented more than 32 organizations, schools, programs, and government agencies or departments. The 22 community members and stakeholders who attended the 3rd and 4th NLG meetings reviewed and prioritized the top issues/needs and top strategies, and NLG members who were not able to attend were invited to provide input on the prioritized issues and strategies via email. See the acknowledgements page for a list of organizations, schools, agencies, and programs that participated in the planning process.
- 3 Steering Committee Meetings: 30 Steering Committee members (representing 25 agencies, departments, commissions, and organizations) participated in 3 meetings and provided extensive feedback on draft strategies via email between April and October 2018. The roster of organizations and agencies represented on the Steering Committee is available online.
SSF CCCS Goals

1. All San Mateo County children + youth are safe, healthy, and resilient.
2. All San Mateo County children + youth feel supported by family, friends, and/or other caring adults in all settings.
3. All San Mateo County children + youth are engaged in learning and recognized for their strengths.
4. All San Mateo County systems are accessible, coordinated, and promote racial + gender equity.

Top Needs for SSF CCCS

- Housing costs, high cost of living, and lack of living wage job opportunities (and lack of opportunities to build needed skills/knowledge needed to get living wage jobs)
- Mental health issues and substance use in youth are not identified or addressed
- Not enough affordable or free afterschool, weekend, and summer activities
- Not enough affordable, local childcare (including on weekends, in evenings, and during the summer) or preschool
- Lack of supportive adults (often because parents/caregivers are working multiple jobs and there are not enough opportunities for youth to connect with other supportive adults)

Top SSF Strategies

<table>
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<tr>
<th>SSF Strategies</th>
<th>Tier 1 Strategies</th>
<th>Tier 2 Strategies</th>
<th>Tier 3 Strategies</th>
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<td></td>
<td>Ensuring that all children, youth, and families live in safe, healthy, and supportive environments</td>
<td>Building resilient children + youth</td>
<td>Providing targeted support to address unmet needs at key ages</td>
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<td>1.</td>
<td>Change school disciplinary policies to keep children/youth in class and linked to needed supports/resources.</td>
<td>Promote use of evidence-based social-emotional learning curricula in schools and other environments, as well as related early intervention programs.</td>
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<td>2.</td>
<td>Leverage local law enforcement along with a response team to connect community members to services.</td>
<td>Expand subsidized preschool spots and childcare for lower-income families.</td>
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<td>3.</td>
<td>Expand work to improve the school environment and sense of community/school climate.</td>
<td>Expand affordable (or free) after school, weekend, and summer enrichment opportunities for lower-income children and youth.</td>
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<td>4.</td>
<td>Provide free and confidential counseling and service referrals via crisis lines, particularly for those with severe mental health concerns.</td>
<td>Expand living wage job opportunities for identified at-risk parents/caregivers and youth.</td>
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<td>5.</td>
<td>Expand services available at schools and develop/expand the community navigator, promotores, and/or peer-to-peer model to help caregivers learn about, connect to, and navigate supportive services.</td>
<td>Adopt and/or expand “housing first” approach to keep families housed.</td>
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<td>6.</td>
<td>Provide mental/behavioral health services at neighborhood schools.</td>
<td>Pilot a targeted basic income initiative.</td>
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Next Steps

This Action Plan is a community call to action! It presents the input of many community members from the SSF neighborhood and is an important and bold step to ensure children and youth success in SSF. It builds on local strengths and presents a menu of key strategies to address local issues and priorities. The aim of the Action Plan is to inspire action, invite public and private collaboration, encourage alignment among local organizations, and ensure continued community involvement. By identifying multiple strategies in a range of areas (or Tiers), the Plan presents a roadmap to children and youth success, and—in the name of the hundreds of community members who participated—is an invitation to harness local community assets and strengths to implement the strategies presented here.

For plan implementation in the SSF neighborhood, San Mateo County will convene a local group of stakeholders to advance identified strategies and explore how existing investments can better address the prioritized issues. The County will also seek additional outside funding to resource plan implementation.

The following indicators could be used to support the tracking of implemented strategies.

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<th>Key Outcomes</th>
<th>Indicators</th>
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| Fewer children and youth involved in high-intensity County systems          | ▪ Number of children and youth in foster care, on Juvenile Probation, and/or receiving BHRS services  
                                                        ▪ Length of time children/youth are engaged in high-intensity County systems                                                                       |
| Increased income                                                            | ▪ Median household income for households with children and youth  
                                                        ▪ Percent of families with children below 300% Federal Poverty Level                                                                                       |
| Decreased costs for families with children/youth                            | ▪ Number of low-income children and youth participating in subsidized or free summer and/or afterschool enrichment activities  
                                                        ▪ Number of subsidized childcare/preschool slots                                                                                                        |
| Increase prevention + early intervention for mental health issues + substance use | ▪ Percent of youth who report having been drunk or high at school in the past month  
                                                        ▪ Percent of students referred to the Coordination of Services Team (COST) who are successfully linked to supportive services                                                                 |
| Increase affordable afterschool, weekend, + summer activities for youth      | ▪ Number of low-income children and youth participating in subsidized or free summer and/or afterschool enrichment activities                                                                                             |
| Increase availability of affordable childcare + preschool                    | ▪ Number of subsidized childcare/preschool slots  
                                                        ▪ Number of local childcare providers that accept subsidies and offer childcare outside of 8am-6pm on non-holiday weekdays                                                                                     |
| More supportive relationships between children/youth and caring adults       | ▪ Percent of students who have positive relationships with teachers or other adult at school (California Healthy Kids Survey caring adults index)  
                                                        ▪ Percent of students reporting a high level of parent involvement (California Healthy Kids Survey parental involvement index)                                      |

Working with the CCCS Countywide Steering Committee, County-level system-wide strategies have been identified to advance the communities’ vision for our systems. The County will continue to revisit these strategies to advance the overall initiative goals and align with the local work.
Acknowledgements

A special thank you to the South San Francisco Champions, Neighborhood Leadership Group participants, and the South San Francisco City Council.

Participating Organizations, Programs, & Agencies in CCCS South San Francisco

Asian American Recovery Services, a program of HealthRight 360
The Big Lift
Boys & Girls Club: Orange Park Clubhouse
Boys & Girls Club: Paradise Valley
Boys & Girls Club: Sunshine Gardens
California Academy of Sciences
Children & Family Services, SMC Human Services Agency
Community Learning Center
District 1, Supervisor Pine’s Office
Edgewood
Family Services Team
Felton Institute
First 5 San Mateo County
Help Me Grow
Leo J. Ryan Preschool, Peninsula Family Services
North County Prevention Partnership (NCPP)
Northeast Community Service Area/Community Advisory Committee
Planned Parenthood Mar Monte
Prenatal to Three
Project Read of North San Mateo County
San Mateo County Behavioral Health & Recovery Services
San Mateo County Human Resources/Jobs for Youth
SF Hep B Free – Bay Area
Skyline College
South City Clinic
SSF Asian Alliance
SSF City Manager’s Office
SSF Cultural Arts Commission
SSF Economic & Housing Division
SSF Library
SSF Parks & Recreation Department
SSF Parks and Recreation Commission
SSF Police Department
SSF Unified School District
StarVista
Thrive Alliance
Watch Me Grow/Community Gatepath
YMCA Community Resource Center
YMCA Gateway Child Development Center
YMCA of SF - Urban Services

Agencies and Organizations Represented on the CCCS Steering Committee

Behavioral Health & Recovery Services Division, San Mateo County Health System
Center for Early Learning, Silicon Valley Community Foundation
Children and Family Services Division, San Mateo County Human Services Agency
Employment Services, San Mateo County Human Services Agency
Faith in Action
Family Health Services Division, San Mateo County Health System
First 5 San Mateo County
Foster Youth Advisory Board
Health Plan of San Mateo
Jobs for Youth (Youth Workforce Investment), San Mateo County Human Resources
Juvenile Court, San Mateo County
Juvenile Unit, San Mateo County District Attorney’s Office
Legal Aid Society of San Mateo County
Office of Diversity and Equity, Behavioral Health and Recovery Services Division, San Mateo County Health System
Office of Supervisor Carole Groom
Peninsula Conflict Resolution Center
Private Defender Program, Juvenile Division (San Mateo County Bar Association)
SAMCEDA
San Mateo County Arts Commission
San Mateo County Child Abuse Prevention Council
San Mateo County Housing Department
San Mateo County Juvenile Justice & Delinquency Prevention Commission
San Mateo County Library
San Mateo County Office of Education
San Mateo County Parks Department
San Mateo County Probation Department
San Mateo County Youth Commission
Youth Leadership Institute

San Mateo County Children and Youth System of Care (CYSOC) Agencies

First 5 San Mateo
San Mateo County Health Department
San Mateo County Human Services Agency
San Mateo County Office of Education
San Mateo County Probation Department

Mural featured on cover was painted in 2013 by the Emerging Leaders Program at South San Francisco High School with support from then-teacher Gustavo Lopez and the Peninsula Conflict Resolution Center.