

Frequently Asked Questions- EMS Corps. Spring 2021 Cohort

- **What if my high school diploma is from a different Country?**
 - Diplomas from other counties are acceptable.
- **What if I am just outside the age range? Is there any flexibility?**
 - Applicants above the ages of 26 can apply and determinations will be made on a case by case basis.
- **Can 17 years olds join?**
 - Applicants must have their high school diploma or GED by the time they begin the training, and must be at least 18 years of age by the time they complete the program. Many ambulance companies require their emergency medical technicians (EMTs) to be at least 21 years of age, so applicants between the ages of 18 and 20 typically obtain other jobs in the healthcare sector first.
- **Is there job assistance after the program?**
 - EMS Corps provides job performance coaching and job placement assistance to assist trainees in accessing employment. San Mateo County Health can also provide support to connect graduates with existing local employers in the emergency medical services field.
- **Why is the program focused on EMTs rather than other medical professions like medicine?**
 - Becoming an EMT is often the first step of a long and fulfilling career in medicine, healthcare, and/or other emergency response careers. Graduates from EMS Corps go on to become doctors, fire fighters, health professionals, and other safety workers. Creating opportunity for entering these career pathways is an important part of building a more inclusive health and emergency response workforce.
- **What is the timeframe and schedule of the program?**
 - The Spring 2021 EMS Corps is a 5-month rigorous program that will run from January 2021 through May 2021. The schedule is not finalized but is likely to include 4 days of virtual classes during the week, with in-person skills-based training on Sundays. However, this could change as the schedule is still being determined.
- **How will the program be structured to ensure safety during COVID-19?**
 - The EMS Corps program will adhere to COVID-19 precautions and safety protocols. Most trainings, classes, and services will be delivered virtually. For in-person trainings, which will likely be scheduled towards the second half of the program, students will attend in small cohorts to comply with safety and health standards.
- **Where will in-person trainings take place?**
 - In-person trainings will be held at 1000 San Leandro Blvd. in San Leandro, right next to the San Leandro BART station.
- **Can students work during the program?**
 - Students can work part-time as long as it does not interfere with class or study time. It is a rigorous program that will include online assignments, quizzes and lectures. We do not recommend students to work full-time.
- **How much does the program cost?**
 - The program is free. Students will receive a grant of \$5,000 to complete the training.

- **What additional supportive services are included?**
 - Students from San Mateo County will receive the wraparound services provided by the EMS Corps program including mentorship, coaching, and academic tutoring that aim to address socio-economic barriers to training and employment experienced by disadvantaged youth.